How to Cancel a Caregiver Alert

Inas B. - 2026-11-15 - Caregiver Alerts & Account Sharing

If you no longer need assistance, you can cancel an active caregiver alert from the Vitalist Health app.

Cancelling an alert closes it in the app. It does not retract notifications that may already have been sent to recipients.

Cancel an active alert

1. Open the Vitalist Health app.
2. Tap **Alerts**.
3. Open the active alert you want to cancel.
4. Find the **Slide to cancel alert** control.
5. Slide the control to complete the cancellation.
6. Check that the alert status changes to **Resolved**.

What happens after I cancel an alert?

The alert is marked as resolved in the app. Its details may show who resolved it and how long it was active.

Important: Cancelling an alert does not take back a notification that has already been sent. If a caregiver or care team member may have received the alert, contact them directly to let them know you no longer need assistance.

If you are still experiencing a medical emergency, call 911 even if you have cancelled an alert.