Charging Safety and Battery Care

Inas B. - 2026-11-15 - Charging & Everyday Care

Your Vitalist Health Band contains a rechargeable battery. Follow these precautions to help keep yourself and your device safe.

Use the correct charging equipment

- Use the magnetic charging cable supplied with your band or a Vitalist-approved replacement.
- Connect it to a compatible USB-C wall adapter.
- Do not use a damaged charging cable or adapter.
- Keep the charging contacts clean and dry.

Do not attempt to open the band, remove its battery, or repair it yourself. The battery is not designed to be replaced by the user.

Check the band before charging

Do not charge the band if you notice:

- Damage to the band or charging cable.
- Wet or corroded charging contacts.
- Cracks or other visible damage.

Contact Vitalist Support if you are unsure whether the band or cable is safe to use.

What if the band becomes unusually hot or damaged?

Stop using the band and do not charge it if you notice that it:

- Becomes unusually hot.
- Swells or changes shape.
- Leaks liquid.
- Produces an unusual smell.

Do not puncture, crush, open, or attempt to repair the band. Contact Vitalist Support for guidance.

Keep the band away from children and pets

The band and its accessories contain small parts that could present a choking hazard. Keep them out of reach of young children and pets.

When should I contact Support?

If your band or charging cable appears damaged, or you have concerns about the battery, stop using the device and contact Vitalist Support.