How to View a Shared Profile as a Caregiver

Inas B. - 2026-11-14 - Caregiver Alerts & Account Sharing

If someone has shared their Vitalist Health information with you, you can view their profile through the Vitalist Health app.

You must use the mobile phone number that received the invitation to sign in.

Set up the app

If you do not already have the app:

1. Open the download link in the invitation text message.
2. Install the Vitalist Health app.
3. Open the app.
4. Sign in using the mobile phone number that received the invitation.
5. Enter the six-digit code sent to you by text message.

If you already have a Vitalist Health account, sign in using the same mobile number that received the invitation.

Open the shared profile

1. Open the Vitalist Health app.
2. Open the app menu.
3. Tap **All Profiles**.
4. Find and select the profile that was shared with you.
5. Open **Home**, **Vitals**, or **Alerts** to view the available information.

The shared profile lets you view the information made available by the person who invited you.

What can I see?

You can view the readings and caregiver alerts associated with the shared profile.

Account sharing provides access to all readings and alerts for that profile. It does not let you choose to view only selected readings.

Can I contact the person?

Depending on the information available in the app, you may see a **Call** option. If a phone number is displayed, you can tap it to call the person using your phone.

What if the information looks old?

Check when the band last synced. If the last sync time is old, the band or the phone connected to it may not have sent new information recently.

If you are concerned about the person's immediate safety, contact them or the appropriate emergency services directly. Do not assume that an old reading means someone is safe or that an alert has been received.