How to Check the Status of a Caregiver Alert

Inas B. - 2026-11-13 - Caregiver Alerts & Account Sharing

You can use the **Alerts** section of the Vitalist Health app to review caregiver alerts associated with your profile.

View your alerts

1. Open the Vitalist Health app.
2. Tap **Alerts** in the main navigation.
3. Select an alert to view its details.

An alert may be shown as **Active** or **Resolved**.

- **Active:** The alert is still open and has not been resolved or cancelled.
- **Resolved:** The alert has been closed. The details may show who resolved it and how long it remained active.

What if I see an active alert?

An active alert means the request is still open in the app. It does not necessarily mean someone has seen it or is currently responding.

If you sent an alert but are unsure whether someone has received it, contact the intended recipient directly if possible.

If you need immediate assistance, call 911.

What if I cannot find an alert?

If you are unsure whether your alert was submitted, check the Alerts screen before trying to send another one.

If you still cannot find it, contact Vitalist Support for help with the app. Remember that Support cannot provide emergency assistance or guarantee delivery of an alert.